

FRAMEWORK AGREEMENT FOR PRE-QUALIFIED SERVICE PROVIDERS FOR THE

**Appointment of Service provider/s into a Framework Agreement -
Specialising in Repairs, Support & maintenance of Standby
Generators and Control Panels at various Sentech Transmitter
Sites on an “as and when” required basis for the period of three (3)
years.**

Made and entered into between

SENTECH SOC LIMITED

Registration Number: 1990/001791/30

(“Sentech”)

and

NAME OF SERVICE PROVIDER

Registration Number: _____

(“the Service Provider”)

(Jointly referred to as the “Parties”)

1 INTERPRETATION

1.1. The headings to the clauses of this Agreement are inserted for reference purposes only and shall in no way govern or affect the interpretation hereof.

1.2. Unless inconsistent with the context, the expressions set forth below shall bear the following meanings:

1.2.1. “Agreement” means the terms and condition contained in this agreement and any/all annexures hereto from time to time;

1.2.2. “Commencement Date” means _____

1.2.3. “**Data**” means any data, including personal information as defined in the Protection of Personal Information Act 4 of 2013, including personal information which is stored, encrypted, decrypted, collected, collated, accessed, recovered, retained or processed by the Service Provider on behalf of Sentech, irrespective of media or form;

1.2.4. “**Parties**” means Sentech and the Service Provider, and “party” shall mean either one of the parties or a combination of them as the context may indicate;

1.2.5. “**Service Provider**” means _____, a company, duly registered and incorporated in accordance with the laws of the Republic of South Africa with registration number _____;

1.2.6. “**Sentech**” means Sentech SOC Limited, a company with limited liability duly registered and incorporated in accordance with the laws of the Republic of South Africa, having its registered office at Octave Street, Radiokop, Roodepoort, with Registration Number _____;

1.2.7. “**Services**” means the duties and responsibilities more fully described in clause 5 of this Agreement and in Annexure “A” hereto;

1.2.8. “**Service Fees**” means the fees more fully described in clause 7 below;

1.2.9. “**Signature Date**” means the date of signature of this Agreement by the party signing last in time by a person duly authorized to do so;

1.2.10. “**VAT**” means Value Added Tax as levied in accordance with the Value Added Tax Act 89 of 1991, as amended.

2 INTRODUCTION

- 2.1 Sentech requires the Services from the Service Provider in respect of, inter alia, to _____ of Sentech, as more fully described in clause 5 below and in Annexure “A” hereto.
- 2.2 The Service Provider is willing to provide the Services to Sentech based on the terms and conditions contained herein.
- 2.3 The Parties require that the terms and conditions of their agreement be reduced to writing and signed by them before the same shall be or become binding upon them.

3 APPOINTMENT

- 3.1 Sentech hereby appoints the Service Provider on Framework Agreement with effect from the Commencement Date to provide the Services and the Service Provider hereby accepts such appointment.
- 3.2 Sentech does not guarantee any work allocation to the Service Provider appointed onto the Framework Agreement neither does this appointment commit Sentech to any quantum of work to the Service Provider.
- 3.3 The Service Provider shall perform those duties and render the Services more fully described in clause 5 below and in Annexure “A” hereto, in a proper, diligent and satisfactory manner and, at all times, having regard to the requirements and directions of Sentech.
- 3.4 The Service Provider shall devote its time and attention to the affairs of Sentech as necessary to enable it to comply with its contractual obligations hereunder.

4 TERM

- 4.1 The appointment of the Service Provider shall commence on the Commencement Date and shall endure for a period of three years thereafter.
- 4.2 Notwithstanding the afore-going, Sentech shall be entitled to terminate the Agreement upon 30 (thirty) days’ written notice to the Service Provider without any liability of any nature whatsoever to the Service Provider.

5 SERVICES

- 5.1 The duties of the Service Provider shall, inter alia, be to _____ as more fully described in Annexure “A” hereto, as and when required.
- 5.2 In performing the Services established for this Framework Agreement, the Service Provider undertakes to:
 - 5.2.1 timeously respond to the “Call Off Requests” issued.
 - 5.2.2 attend site inspections when required to do so;
 - 5.2.3 timeously mobilize resources to perform work within a stipulated period;
 - 5.2.4 not collude with other service providers in responding to Sentech’s requirements;
 - 5.2.5 where possible, obtain local labour as shall be determined by the location of the site where the Services shall be rendered;
 - 5.2.6 at all times carry out its duties and obligations in terms of this Agreement in a competent and professional manner;
 - 5.2.7 at all times act with the utmost good faith towards Sentech and to promptly and punctually carry out and perform all its duties and

obligations in accordance with the provisions of this Agreement;

5.2.8 adhere to all Sentech's rules and regulations whilst on the sites.

5.3 The Service rendered by the employees of the Service Provider must be rendered under competent supervision provided by the Service Provider.

5.4 The Service Provider shall guarantee that the Service shall be rendered and executed in a professional manner in accordance with the job description as provided by Sentech.

5.5 The Service Provider shall guarantee that its personnel shall have the expertise to execute their functions properly.

5.6 The Service Provider is not entitled to cede any of its rights or delegate any of its obligations under this Agreement without Sentech's prior written consent.

5.7 The Service Provider shall not be entitled to appoint any sub-contractor/s without Sentech's prior written consent. Notwithstanding the appointment by the Service Provider of any sub-contractor/s, the Service Provider shall remain liable for the fulfillment of all its obligations in terms of this Agreement.

6 RIGHTS OF SENTECH

Sentech reserves the right to:

6.1 Go outside the Framework Agreement to source services that cannot be sufficiently fulfilled within this Contract.

6.2 Approach other service provider's if there are no responses from the service providers on the Framework Agreement.

6.3 Remove a service provider from the Framework Agreement if the service provider's performance is unsatisfactory or if the service provider does not respond to Sentech's "Call of Requests";

6.4 Refrain from using the under-performing service provider for a period not exceeding twenty (24) months;

6.5 List a defaulting service provider on the National Treasury Database of prohibited suppliers;

6.6 Regularly update the Framework Agreement through an open tender process;

6.7 Negotiate prices received, and

6.8 If required, rotate service providers to afford all service providers an opportunity to provide services to Sentech.

7 SENTECH'S DUTIES

7.1 Sentech shall make payment to the Service Provider in terms of clause 8 below.

8 SERVICE FEES AND PAYMENT

8.1 Prices shall be based on the pricing model described in Annexure A. When Sentech wishes to acquire any of the Goods listed in Annexure A hereto, Sentech shall request the Service Provider via the "Call of Procedure" as described in Annexure A, the quotation will be valid for a period of 30 days from the date of the quotation.

8.2 Payment shall be made to the Service Provider into the following Bank account:

Account name:

Bank :

Account number:

Branch code :

- 8.3 Nothing precludes Sentech from withholding payment on any invoice if Sentech, in its sole and absolute discretion, is of the reasonable opinion that the Service Provider has not satisfactorily performed in accordance with its obligations in terms of this Agreement.

9 INDEMNITY

- 9.1 The Service Provider indemnifies and holds Sentech harmless against all liability, damage, obligation, responsibility, cost and expenditure of any nature which may arise out of this Agreement and/ or the use of Sentech's facilities; as well as for any physical damage to the Service Provider's property. Sentech shall not be liable for any damage to the property of the Service Provider which may be caused by its employees, agents, contractors, subcontractors, vehicles and/or activities of Sentech, excluding damage as a result of wilful and/or negligent action. However, any such damage shall be reported to Sentech in writing within 48 (forty-eight) hours, of having knowledge of such damage.
- 9.2 The Service Provider shall indemnify Sentech and keep Sentech indemnified whilst it and/ or its employees are present on the Sentech's premises, or for the duration of this agreement with Sentech, whichever period is the longest, against all losses and claims for injuries or damage, of any nature and howsoever caused, to any person or property whatsoever, which may arise out of or in connection with the Services being performed by the Service Provider.

10 CONFIDENTIALITY

- 10.1 The Service Provider shall keep confidential and not use directly or indirectly, at any time during or after termination of this Agreement disclose or divulge to any person (save and except insofar as may be required by law):
- 10.1.1 any written instructions, drawings, notes, memoranda, data, discs or records (the "documents") relating to Sentech's business and affairs which are made by the Service Provider or which come into its possession during the currency of this Agreement. Any such documents shall be deemed to be the property of Sentech and shall be surrendered to Sentech in the event of the termination of this Agreement by Sentech, and the Service Provider will not retain any copies thereof or extracts therefrom.

11 TERMINATION

- 11.1 Sentech may immediately, and within its sole discretion terminate this Agreement at any time, by providing written notice to the Service Provider if:
- 11.1.1 it is not satisfied with the quality of any of the Services;
- 11.1.2 the Service Provider becomes insolvent, or guilty of fraud or dishonesty, willful default, negligence or incompetence;
- 11.1.3 there is a change in Sentech's strategic direction,
- 11.1.4 circumstances exist justifying such termination at the sole and absolute discretion of Sentech including due to operational requirements.

12 DOMICILIUM CITANDI ET EXECUTANDI

12.1 The Parties hereto respectively choose *domicilium citandi et executandi* ("domicilium") for all purposes of and in connection with this Agreement as follows:

SENTECH

Octave Street,
Radiokop Ext. 3
Honeydew
Private Bag X06
Honeydew, 2040

Fax: 086 743 1794

Attention:

Executive: Legal and Regulatory

AND

The Service Provider

Tel: _____

Fax: _____

Email: _____

- 12.2 Any notice given by either party to the other shall be deemed to be received by the addressee:
- 12.2.1 on the date on which the same was delivered to the addressee's *domicilium*, if delivered by hand (unless proven otherwise); or
- 12.2.1 on the date on which the same was despatched by facsimile transmission at the addressee's *domicilium* (unless proven otherwise).
- 12.2.2 Any party hereto may change a *domicilium* referred to above to any address within the Republic of South Africa by giving written notice to that effect to the other party hereto.
- 12.2.3 The Parties hereto shall be entitled to change their *domiciliumi* from time to time provided that any new *domicilium* selected by them shall be situated in the Republic of South Africa and any such change shall only be effective upon receipt of notice in writing by the other party.

13 DATA PRIVACY AND PROTECTION

- 13.1 The Service Provider acknowledges that in providing the Services to Sentech, the Service Provider may be exposed to Sentech's Data, including Data of any of Sentech's clients and/or other third parties.
- 13.2 The Parties specifically record that all Data provided by Sentech to the Service Provider, or to which the Service Provider may be exposed, shall constitute Confidential Information and as such, the Service Provider shall comply with all the provisions of clause 10 with regard to such Data.
- 13.3 The Service Provider hereby warrants in favour of Sentech that it shall at all times strictly comply with all applicable legislation and with all the provisions and requirements of the Sentech's Data protection policies and procedures, as may be updated from time to time, and any further requirements of which Sentech may, from time to time, advise the Service Provider in writing, or which may be required by legislation, regulation or any relevant industry body, whether within the Republic of South Africa or elsewhere in the world.
- 13.4 The Service Provider hereby warrants and undertakes that it shall not, at any time copy, compile, collect, collate, process, mine, store, transfer, alter, delete, interfere with or in any other manner use Data for any purpose other than with the express prior written consent of Sentech, and to the extent necessary to provide the Services to Sentech. All data and software, including Sentech Data, provided by Sentech or accessed (or accessible) by Service Provider Staff members shall be used by such Staff members only in connection with the provision of the Services and shall not be commercially exploited by the Service Provider in any manner whatsoever.
- 13.5 The Service Provider further warrants that it shall ensure that all its systems and operations which it uses to provide the Services, including all systems on which Data is copied, compiled, collected, collated, processed, mined, stored, transmitted, altered or deleted or otherwise used as part of providing the Services, shall at all times be of a minimum standard required by law and further be of a standard no less than the standards which are in compliance with the international best practice for the protection, control and use of Data.
- 13.6 The Service Provider indemnifies and holds Sentech harmless for any loss, whether direct or indirect, arising out of a failure to process any Sentech Data in accordance with the applicable laws.

14 WHOLE AGREEMENT

- 14.1 This Agreement constitutes the whole Agreement between the Parties as to the subject matter of this Agreement and no agreements; representations or warranties between the Parties other than those set out herein will be binding on the Parties.

15 VARIATION

15.1 This agreement, including this clause, cannot be varied, added to, or cancelled by agreement otherwise than by means of a further written and signed agreement between the parties.

16 RELAXATION

16.1 No latitude, extension of time or other indulgence which may be given or allowed by either Party to the other in respect of the performance of any obligation hereunder or the enforcement of any right arising from this Agreement and no single or partial exercise of any right by either Party shall under any circumstances be construed to be an implied consent by such Party or operate as a waiver of, or otherwise affect any of that Party's rights arising from this Agreement.

EXECUTION:

THUS DONE AND SIGNED AT _____ ON THIS THE ____ DAY OF _____ 2021_ IN THE PRESENCE OF THE UNDERSIGNED WITNESSES.

**DULY AUTHORISED FOR AND
ON BEHALF OFSENTECH SOC LIMITED**

NAME: **ZUNAID ADAMS**

DESIGNATION: EXECUTIVE: LEGAL AND REGULATORY

WITNESSES

1. _____
2. _____

THUS DONE AND SIGNED AT _____ ON THIS THE ____ DAY OF _____ 2021_ IN THE PRESENCE OF THE UNDERSIGNED WITNESSES.

**DULY AUTHORISED FOR AND
ON BEHALF OF _____**

NAME: _____

DESIGNATION: _____

WITNESSES

1. _____
2. _____

ANNEXURE A

Scope of Work

I. Background

Sentech is a state-owned company and is the largest broadcasting signal distributor in South Africa. Sentech is a licensed Electronic Communications Network Service provider in South Africa. It currently operates many telecommunication networks for Satellite, Television, Radio, Broadband services and more. As such, Sentech is a global enabler of broadcasting and digital content delivery.

Provision of back-up power at Sentech Transmitter sites is critical in achieving the SLAs Sentech has with customers. It is evident that incoming mains disruption and standby generator failures are the main and common contributors to Sentech not meeting the SLA and ultimately paying penalties. One of Sentech KPI's is ensuring that the weighted average of 99.8% service availability is met. To achieve this KPI, the Operations Division needs to ensure that mitigation measures are put in place in the case of catastrophic failures where standby generator and incoming mains fail resulting in a site completely off and all services being affected. Such measures include appointment of service providers that can assist with the repairs, maintenance and support of the current generator sets within reasonable and stipulated turnaround time. This catastrophic failure can happen at any site, any Operation centre and on any given day (including weekends and holidays) at any given time for unknown periods depending on the cause of failure. While Sentech intends to appoint service providers under Framework Agreements, it is imperative to state that Sentech promises no quantum of work to any successful bidder.

II. Description of the services

Appointment into a panel: Service provider/s Specialising in Repairs, Support & Maintenance of Standby Generators and Control Panels at various Sentech Transmitter Sites on an "as and when" required basis for the period of three (3) years.

Maintenance:

- The service provider (s), under this Scope of Work (SOW), will be responsible for labour and tools required to carry out all repairs, support maintenance as outlined in this SOW.
- The service provider(s) will be required to evaluate the equipment and provide Operations manager with a maintenance schedule.
- Service provider(s) must submit to the responsible operations manager for review, work sheet/checklist that will be used for performing maintenance service.
- Service provider(s) shall provide all supervision, labour, tools, and equipment to perform maintenance for the listed generators.
- All personnel working in the vicinity shall wear and /or use safety protection while all work is performed. Any questions or injuries shall be brought to the attention of the Occupation Health and Safety representative/Electrician (OHS rep)/Sentech Rep.
- Material Safety Data Sheets (MSDS) shall be provided by the service provider(s) for all HAZMAT materials.
- Maintenance for Standby generator sets to be performed by a certified technician or diesel mechanic.
- Line Manager must immediately be made aware of any condition discovered that could result in equipment failure.
- Test and inspection report shall be submitted to the line Manger within three days of completing work.
- If any discrepancies are found with the standby generator system that are not covered under this scope of work, then the service provider(s) must provide the following:
 - i. Detailed report noting the discrepancy found.
 - ii. Bill of Materials (BOM) to include component name, quantity, part #, and price for any repair material required and material lead time.
 - iii. Price quote for repair labour.
- The service provider (s) shall:
 - i. Provide maintenance and repair services as and when required by Sentech
 - ii. Provide only qualified, experienced or manufacturer certified repair technicians for the maintenance and repair services provided under this contract.

Repairs:

- i. Provide repair services as required to ensure each generator meets the manufacturer's recommended performance standards.
- ii. Provide designated manager with the total estimated cost of the maintenance and repair service including:
 - a) The number of hours required to complete the service; and
 - b) The replacement parts and/or materials required to complete the service.
- iii. Notify designated Operations centre manager immediately in the event a generator cannot be repaired the same day/visit.
- iv. Ensure that all replacement parts provided under this agreement are new and from the same manufacturer as the original part(s) or an equivalent that meets or exceeds OEM (Original Equipment Manufacturer) standards. All replacement parts should comply with the competition compensation ruling relating to South African automotive aftermarket guideline.
- v. Service provider shall not provide any equivalent part(s) where its use will void any warranty of the equipment being serviced.
- vi. Any equivalent parts provided shall be approved by designated operation centre manager.
- vii. All replacement parts shall have a minimum of a one (1) year warranty.
- viii. Ensure service provider's personnel leave all serviced equipment and the service area safe, clean and ready for use.
- ix. Upon completion of the service, both designated operation centre personnel and the service provider (s) shall legibly sign off the work completed
- x. Warranty all repairs for 30 days. Warranty repairs shall be coordinated with designated Operation centre personnel within two (2) working/business days of the service provider (s) receiving notification of a warranty claim. In the event a warranty claim threatens the malfunction or shutdown of a generator, the service provider(s) shall immediately respond to the request for warranty service.
- xi. Service provider(s) shall be responsible to correct any issues related to the repair at their own expense.

III. Services areas

Province	Town	Municipality	Generator name	Alternator name	Controller name	Bidder to indicate full maintenance support of Generator, Alternator and Controller YES/NO
Eastern Cape	East London	Buffalo City Metropolitan municipality	500KVA	LEROY	CIRCON	
			Perkins			
	King William's Town	Buffalo City Metropolitan municipality	125KVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Butterworth	Mquma local Municipality	175KVA	MARELLI	DEEP SEA CONTROLLER	
			Volvo			
	Cala	Sakhisizwe Local Municipality	170KVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Umthata	King Sabatha Dalindyebo Local Municipality	200KVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Port St Johns	Port St Johns Local Municipality	35KVA	MARELLI	DEEP SEA CONTROLLER	
			Perkins			
	Entshatshongo	Mbhashe	115KVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Komga	Great Kei	200KVA	LEROY	DEEP SEA CONTROLLER	
			Cummins			
	Matatiele	Matatiele	110KVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Holy Cross	Ngquza Hill	220KVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Mount Ayliff	Umzimvubu	170KVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Ngqeleni	Nyandeni	220KVA	STANFORD	DEEP SEA CONTROLLER	
			Cummins			
	Graaff Reinet	Dr Bayers Naude	130 KVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Cradock	Inxuba Yethemba	150 KVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Queenstown	Enoch Mgijimi	250KVA	Marelli		

Province	Town	Municipality	Generator name	Alternator name	Controller name	Bidder to indicate full maintenance support of Generator, Alternator and Controller YES/NO
			ADE		DEEP SEA CONTROLLER	
	Ugie	Elundini	40 KVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Noupoort	Umsobomvu	100 KVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Aliwal North	Maletswai	250 KVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Elands Heights	Senqu	170 KVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Middelburg OC	Inxuba Yethemba	32kW	Marelli	DEEP SEA CONTROLLER	
			Deutz			
	Kareedow	Koukamma	50KVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Greenbushes	Nelson Mandela Bay	450KVA	Leroy Somer	DEEP SEA CONTROLLER	
			Scania			
	Grahamstown	Makanda	400KVA	Leroy Somer	DEEP SEA CONTROLLER	
			Volvo			
	Suurberg	Blue Crane Route	125KVA	A Van Kaick	DEEP SEA CONTROLLER	
			Deutz			
	Bedford	Nxuba	110KVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	Willowmore	Sarah Batman District Municipality	35kVA	Leroy Somer	CIRCON	
			ADE			
	Beaufort West	Beaufort West	175kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	PE OC	Nelson Mandela Bay	45KVA	Leroy Somer	CIRCON	
			John Deere			
	De Aar	Emthanjeni	200kVA Cummins	Marelli	DEEP SEA CONTROLLER	

Province	Town	Municipality	Generator name	Alternator name	Controller name	Bidder to indicate full maintenance support of Generator, Alternator and Controller YES/NO
Northern Cape	Kuruman Bop	Ga-Segonyana	60 kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	Prieska	Siyathemba	75 kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Aggeneys	Khai-Ma	90 kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	Upington	Kheis	175 kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	Douglas	Siyancuma	90 kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	Kuruman Hills	Ga-Segonyana	235 kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Calvinia	Hantam Local Municipality	75kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	Garies	Kamiesberg Municipality	160kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	Carnavon	Kareeberg local Municipality	60kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	Springbok	Namakwa District Municipality	100kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
WESTERN CAPE	CoCT	300/152kVA				
	Vanrhynsdorp	Vanrhynsdorp	180kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	OC	CoCT	135kVA	Marelli	DEEP SEA CONTROLLER	
			Perkins			
	Constantiaberg 1	CoCT	300kVA	Leroy Somer	DEEP SEA CONTROLLER	
			Scania			
	Constantiaberg 2	CoCT	152kV	Siemens	DEEP SEA CONTROLLER	
			ADE			
	Table Mountain	CoCT	23kVA			

Province	Town	Municipality	Generator name	Alternator name	Controller name	Bidder to indicate full maintenance support of Generator, Alternator and Controller YES/NO
			Perkins	Leroy Sommer	DEEP SEA CONTROLLER	
	Paarl	Drakenstein	120kVA	Marelli	DEEP SEA CONTROLLER	
			Kirloskar			
	Simonstown	CoCT	35kVA	Marelli	DEEP SEA CONTROLLER	
			Kirloskar			
	Franschoek	Stellenbosch	30kVA	Leroy Somer	DEEP SEA CONTROLLER	
			ADE			
	Hout bay	CoCT	60kVA	Marelli	DEEP SEA CONTROLLER	
			Kirloskar			
	Tygerberg	CoCT	250kVA	Leroy Somer	DEEP SEA CONTROLLER	
			Scania			
	Villiersdorp	Theewaterskloof	300kVA	Leroy Somer	DEEP SEA CONTROLLER	
			Scania			
	Hermanus	Overstrand	80kVA	Leroy Somer	DEEP SEA CONTROLLER	
			Lovol			
	Napier	Overberg	60kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Piketberg	Bergrivier	225kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Matjiesfontein	Central Karoo Municipality	75kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Ceres	Witzenberg Municipality	140kVA	Marelli	DEEP SEA CONTROLLER	
			Kirloskar			
	Klipheuwel	CoCT	Volvo	Leroy Somer	DEEP SEA CONTROLLER	
	Riversdale	Hessequa	175kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	George	George	150kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Knysna	Knysna	50kVA	Marelli		

Province	Town	Municipality	Generator name	Alternator name	Controller name	Bidder to indicate full maintenance support of Generator, Alternator and Controller YES/NO
	Oudtshoorn	Oudtshoorn	Cummins	Stamford	DEEP SEA CONTROLLER	
			175kVA Cummins		DEEP SEA CONTROLLER	
	Uniondale	George	30kVA Cummins	Marelli	DEEP SEA CONTROLLER	
			65kVA Cummins		DEEP SEA CONTROLLER	
	Ladismith	Kannaland	65kVA Cummins	Marelli	DEEP SEA CONTROLLER	
	Zeerust	Ramtoshere Moiloa local Municipality	350 kVA Volvo	Marelli	DEEP SEA CONTROLLER	
North West	Schweizer Reneke	Mamusa Local Municipality	300 kVA Cummins	Marelli	DEEP SEA CONTROLLER	
	Christiana	Lekwa Teemane	132 kVA Cummins	Marelli	DEEP SEA CONTROLLER	
	Enzelsburg	Ramtoshere Moiloa	30 kVA Perkins	Leroy Somer	CIRCON	
	Madibogo	Ratlou Local Municipality	60 kVA Deutz	Leroy Somer	DEEP SEA CONTROLLER	
	Ganyesa	Kagisano Molopo Local Municipality	90 kVA Cummins	Marelli	DEEP SEA CONTROLLER	
	Taung	Greater Taung local Municipality	60 kVA Cummins	Marelli	DEEP SEA CONTROLLER	
	Suppingstad	Ramtoshere Moiloa local Municipality	62 kVA Kirloskar	Marelli	CIRCON	
	Piet Plessis	Kagiso Molopo local Municipality	30 kVA Perkins	Leroy Somer	DEEP SEA CONTROLLER	
	Pomfret	Kagiso Molopo local Municipality	90 kVA Cummins	Marelli	DEEP SEA CONTROLLER	
KwaZulu Natal	Durban North	Ethekwini	200KVA Perkins	Marelli Motori	DEEP SEA CONTROLLER	

Province	Town	Municipality	Generator name	Alternator name	Controller name	Bidder to indicate full maintenance support of Generator, Alternator and Controller YES/NO
	Port Shepstone	Ray Nkonyeni	650 KVA	Marelli Generators	DEEP SEA CONTROLLER	
			Perkins			
	Pietermaritzburg	Msunduzi	100KVA	Marelli Generators	DEEP SEA CONTROLLER	
			Kirloskar			
	Eshowe	Umlalazi	400KVA	Marelli Motori	DEEP SEA CONTROLLER	
			Scania			
	The Bluff	Ethekwini	110KVA	Marelli Generators	LEVATO	
			Kirloskar			
	Greytown	Umvoti	100KVA	Marelli Generators	DEEP SEA CONTROLLER	
			Cummins			
	Mooiriver	Mpofana	125KVA	Marelli Generators	DEEP SEA CONTROLLER	
			Cummins			
	Overport	Ethekwini	110KVA	Marelli Generators	LEVATO	
			Kirloskar			
	Alverstone	Ethekwini	650KVA	Leroy Somer	DEEP SEA CONTROLLER	
			Perkins			
	Donnybrook	Dr Nkosazana-Zuma	450KVA	Marelli Generators	DEEP SEA CONTROLLER	
			Scania			
	Straalhoek	Umzimkhulu	75KVA	Marelli Generators	DEEP SEA CONTROLLER	
			Cummins			
	Glencoe 1st	Umzinyathi	450kVA	Leroy Somers	DEEP SEA CONTROLLER	
			Scania			
	Glencoe 2nd	Umzinyathi	450kVA	Leroy Somers	DEEP SEA CONTROLLER	
			Scania			
	Newcastle	Amajuba	35kVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Ladysmith	Alfred Duma	35kVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Vryheid Hill	Abaqulusi	120kVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Nongoma	Nongoma	125kVA	MARELLI		

Province	Town	Municipality	Generator name	Alternator name	Controller name	Bidder to indicate full maintenance support of Generator, Alternator and Controller YES/NO
			Cummins		DEEP SEA CONTROLLER	
	Ubombo	Jozini	350kVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Louwsburg	Abaqulusi	50kVA	Leroy Somers	DEEP SEA CONTROLLER	
			Perkins			
	Nquthu	Nquthu	75kVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Ulundi	Mthonjaneni	200kVA	Marelli	DEEP SEA CONTROLLER	
			John Deere			
	Qudeni	Nkandla	150kVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Vryheid OC	Abaqulusi	45kVA	Leroy Somers	DEEP SEA CONTROLLER	
			Perkins			
	Pongola	Uphongolo	5kVA	N/A	N/A	
			Inverter			
	Loskop	Okhahlamba	3kVA	N/A	N/A	
			Inverter			
Gauteng	STP	City of Johannesburg	Volvo	Mecc alte	CIRCON & DEEP SEA CONTROLLER	
			Volvo			
			Cummins	Marelli	DEEP SEA CONTROLLER	
	Nasrec	City of Johannesburg	Volvo	Leroy	DEEP SEA CONTROLLER	
			Volvo	STANFORD	DEEP SEA CONTROLLER	
	Welverdiend	Merafong	Volvo	LEROY	CIRCON	
			500KVA			
	Brixton	City of Johannesburg	MTU	MARELLI	DEEP SEA CONTROLLER	
			630kVA			
	Brixton		MTU	MARELLI		

Province	Town	Municipality	Generator name	Alternator name	Controller name	Bidder to indicate full maintenance support of Generator, Alternator and Controller YES/NO
		City of Johannesburg	630kVA		DEEP SEA CONTROLLER	
	Kameeldrift	City of Tswane	MTU	MARELLI	DEEP SEA CONTROLLER	
			500Kva			
	Kameeldrift	City of Tswane	MTU	STANFORD	DEEP SEA CONTROLLER	
			630kVA			
	Menlo Park	City of Tswane	Kirloskar	MARELLI	CIRCON	
			35KVA			
	Helderkruijn	City of Johannesburg	Kirloskar	MARELLI	CIRCON	
			160KVA			
	Rustenburg	Bojanala	Perkins	LEROY	CIRCON	
			130KVA			
	Pankop	Nkangala	30KVA		CIRCON	
	PTA North	City of Tswane	Kirloskar	MARELLI	DEEP SEA CONTROLLER	
			35 KVA			
	Heidelberg	Lisedi	ADE	LEROY	CIRCON	
			30KVA			
	Bez valley	City of Johannesburg	John Deere	ECO	CIRCON	
			24KVA			
	Mondeor	City of Johannesburg	John Deere	ECO	CIRCON	
			24KVA			
	Bloemendaal	Midvaal	Mitsebusi	STANFORD	CIRCON	
			420 kVA			
	Welgedacht	Ekurhuleni	John Deere		CIRCON	
			250 kVA			
	Klerksdorp	Matlosana	Scania		DEEP SEA CONTROLLER	
			400 kVA			
Limpopo	Potgietersrus	Mokgalakwena	500KVA	MARELLI	DEEP SEA CONTROLLER	
			Scania			
	Tzaneen	Mopani	350KVA	MARELLI	DEEP SEA CONTROLLER	
			Volvo			

Province	Town	Municipality	Generator name	Alternator name	Controller name	Bidder to indicate full maintenance support of Generator, Alternator and Controller YES/NO
	Thabazimbi	Waterberg	350KVA	MARELLI	DEEP SEA CONTROLLER	
			Scania			
	Louis Trichardt	Makhado	200KVA	MARELLI	DEEP SEA CONTROLLER	
			Mercedes			
	Hoedspruit	Mopani	200KVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Sibasa	Thulamela	150KVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Gaba	Thulamela	100KVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Tolwe	Waterberg	100KVA	LEROY SOMER	DEEP SEA CONTROLLER	
			Lovol			
	Gamabula	Waterberg	100KVA	LEROY SOMER		
			Lovol			
	Tshamavhudzi	Musina	100KVA	MARELLI	DEEP SEA CONTROLLER	
			Cummins			
	Malamba	Makhado	35KVA	MARELLI		
			Cummins			
	Dzamba	Musina	35KVA	MARELLI		
			Cummins			
	Punda Maria	Colins Chabane	50KVA	LEROY SOMER		
			Hertz			
	Haenertsburg	Capricorn	50KVA	LEROY SOMER		
			Perkins			
	Blouberg	Blouberg	25KVA	LEROY SOMER		
			Hartz			
	Nylstroom	Waterberg	75KVA	MARELLI		
			Cummins			
	Mulima	Makhado	25KVA	LEROY SOMER		
			Hartz			
Mpumalanga	Mbuzini	Nkomazi	80kVA	Marelli		

Province	Town	Municipality	Generator name	Alternator name	Controller name	Bidder to indicate full maintenance support of Generator, Alternator and Controller YES/NO
			Cummins		DEEP SEA CONTROLLER	
	Piet Retief	Mkondo	200kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Carolina	Albert Luthuli	100kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Dullstroom	Machadadorg	110kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Davel	Msokwaligwa	350kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Volksrust	Pixlely Ka Seme	110kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Nelspruit	Mbombela	Volvo	Marelli	DEEP SEA CONTROLLER	
			500kVA			
	Middelburg	Steve Tswete	350kVA	Marelli	DEEP SEA CONTROLLER	
			Volvo			
Free State	Theunissen	Masilonyana	350KVA	Marelli	DEEP SEA CONTROLLER	
			Scania			
	Boesmanskop	Mohokare	125kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	Ladybrand	Mantsopa	80kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Springfontein	Kopanong	130kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Thaba nchu	Mangaung	35kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Bloemfontein	Mangaung	500kVA	Marelli	DEEP SEA CONTROLLER	
			Scania			
	Kimberly	Sol Plaatjie	350kVA	Marelli	DEEP SEA CONTROLLER	
			Scania			
	Witsieshoek	Maluti a Phofong	80kVA	Marelli		

Province	Town	Municipality	Generator name	Alternator name	Controller name	Bidder to indicate full maintenance support of Generator, Alternator and Controller YES/NO
			Scania		DEEP SEA CONTROLLER	
	Bethlehem	Dihlabeng	350kVA	Leroy Somer	DEEP SEA CONTROLLER	
			Volvo			
	Kroonstad	Moqhaka	350kVA	Leroy Somer	DEEP SEA CONTROLLER	
			Volvo			
	Petrus Steyn	Nketoana	75kVA	Marelli	DEEP SEA CONTROLLER	
			Cummins			
	Harrismith	Maluti a Phofong	300kVA	Stamford	DEEP SEA CONTROLLER	
			Cummins			
	Senekal	Setsoto	200kVA	Leroy Somer	DEEP SEA CONTROLLER	
			Scania			

Table 1, Preferred Operational Centres

IV. Structure of the Framework Agreement

Appointment of Service provider/s into a Framework Agreement - Specialising in Repairs, Support & maintenance of Standby Generators and Control Panels at various Sentech Transmitter Sites on an “as and when” required basis for the period of three (3) years.

The bid evaluation process will be divided into two stages:

Stage 1: Request for proposal (RFP) stage - bidders will be evaluated on both the Mandatory and Functional criteria. Bidders who are successful at this stage will proceed to the next stage, Price Negotiation.

Stage 2: Price negotiation of all fixed costs such as man-hours and kilometre rate, where Sentech and bidders who were successful on stage 1 will negotiate for possible fixed costs.

V. Requirements and Turnaround times

Sentech requirements from the service provider:

- i. Service provider shall use their private transport to travel to and from Sentech site.
- ii. The service provider shall indicate reasonable arrival time on site for any work
- iii. The service provider shall be able to render the required services even after working hours, on weekends and on public holidays.
- iv. Service provider shall use their own tools for any work carried out on site
- v. Service provider shall allocate knowledgeable and qualified resource for the repairs, maintenance and support the standby generator.
- vi. Service provider shall deliver the required resources within the stipulated Service Level Agreement (SLA). The following considerations shall be considered:
 - a. Normal working hours – An average of 4 to 6 hours from the time service provider receive a request from Sentech to the time the required resources are despatched to Sentech site, weather permitting.
 - b. Weekends and public holidays - An average of 4 to 8 hours from the time service provider receive a request from Sentech to the time the required resources are despatched to Sentech site, weather permitting.
 - c. After hours - An average of 4 to 8 hours from the time service provider receive a request from Sentech to the time the required resources are despatched to Sentech site, weather permitting.

- vii. The service provider shall take an average of 2 to 3 hours for the investigation of the standby generator on arrival on site.
- viii. The service provider shall take an average of 4 hours to travel from their station to a Sentech site weather permitting. Distances, road conditions to Sentech sites differs these conditions shall also be taken into account and an exception be made where necessary.
- ix. Service provider shall submit all necessary documentation such as invoice, fault report, maintenance report and a statement for services rendered.
- x. Service provider shall have provide at least 30 days warranty for work completed
- xi. Service provider shall provide Sentech with a Certificate of Compliance (CoC) when requested.

VI. Issuing of Task Orders / Call Off Procedures

- i. Request service provider to render required services via a phone call, email or message (SMS). All verbal requests shall be immediately/next working day be followed by a written communication via email.
- ii. Sentech shall provide fault report for any repairs and maintenance schedule for any maintenance work to be carried out
- iii. Request service provider to provide all required materials when requested to do so and approved by relevant Manager. Should Sentech prefer to utilize their own spares the service provider should then accept the recommendation.
- iv. Request service provide to commence with the required task and work order issued by the Manager.
- v. Request service provider to provide a certificate of compliance (CoC) for the work done on the standby generator and/or control panel where applicable.
- vi. Service provider shall leave the area where the standby generator was installed clean.

VII. Pricing Model

The rates and price entered for each item includes for all work and other things such as maintenance costs and all other necessary costs to render the required service. Sentech will embark on price negotiations with bidders who make it to stage 2, with the intention of negotiating for fixed costs for items such as man-hours and kilometre rate as shown below:

Sentech shall endeavour reviewing all fixed rates on an annual basis, with intention of annual escalation of CPI plus 1% annually for the duration of the Framework agreement.

Maintenance, Repairs and support:

The rates and price entered for each item includes for all work and other things such as maintenance costs, and all other necessary costs to supply the item

Item	Description	Unit	Quantity	Unit Price	Total
1.	Transportation	km			
3.	Installation Electrician	hr	1		
4.	Software programmer	hr	1		
5.	Diesel mechanic	hr	1		
6.	Two required trades (Installation Electrician & Software programmer)	hr	1		
7.	All three required trades (installation electrician, software programmer and diesel mechanic)	hr	1		
Material Total excluding VAT in Rands					
15%VAT in Rands					
Material Total including VAT in Rands					

NB. Kilometer rate will be capped at a stipulated AA rate.

Table 1: Pricing model

VIII. Invoices and Invoicing Procedure

- i. Prices shall be based on the pricing model described in Table 1.
- ii. The quotation will be valid for a period of 30 days from the date of the quotation.
- iii. All invoices shall be submitted to the requesting Manager by the service provider for approval within three days for processing.
- iv. Any variation used shall be discussed with requesting Manger for approval prior to adjustments

IX. Limitations on the use of this Framework Agreement

Shall the appointed service provider(s) fail to deliver on Sentech request within specified SLAs, Sentech reserves a right to go on an open market for the services required under this Framework agreement.

ANNEXURE B: Task Order / Call Off Form

CALL OFF ORDER FORM

Company Name

WORK ORDER

CLIENT NAME		ORDER DATE	ORDER NUMBER
CLIENT PHONE			
CLIENT EMAIL		EXPECTED START DATE	EXPECTED END DATE
ORDER RECEIVED BY			
SITE LOCATION			

WORK DESCRIPTION	
ADDITIONAL COMMENTS	

STG HIRE	DAYS	RATE	AMOUNT
			R -
LABOR DESCRIPTION	HOURS	RATE	AMOUNT
		LABOR TOTAL	R -

MATERIAL DESCRIPTION	QUANTITY	PRICE PER UNIT	AMOUNT
		MATERIAL TOTAL	R -

WORK ORDER COMPILED BY		SUBTOTAL	R -
	enter VAT rate	VAT RATE %	15,000%
APPROVING PARTY NAME AND TITLE		TOTAL TAX	R -
APPROVING PARTY SIGNATURE	enter other cost	OTHER	
DATE OF APPROVAL		TOTAL	R -